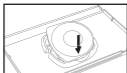


2010 FIFA WORLD CUP
**SOUTH
AFRICA™**

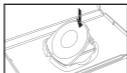


PRECAUTIONS

This disc contains software for the PSP™ (PlayStation®Portable) system. Never use this disc on any other system, as it could damage it. Read the PSP™ system Instruction Manual carefully to ensure correct usage. Do not leave the disc near heat sources or in direct sunlight or excessive moisture. Do not use cracked or deformed discs or discs that have been repaired with adhesives as this could lead to malfunction.



Push down one side of the disc as shown and gently pull upwards to remove it. Using excess force to remove the disc may result in damage.



Place the disc as shown, gently pressing downwards until it clicks into place. Storing the disc incorrectly may result in damage.

HEALTH WARNING

Always play in a well lit environment. Take regular breaks, 15 minutes every hour. Discontinue playing if you experience dizziness, nausea, fatigue or have a headache. Some individuals are sensitive to flashing or flickering lights or geometric shapes and patterns, may have an undetected epileptic condition and may experience epileptic seizures when watching television or playing videogames. Consult your doctor before playing videogames if you have an epileptic condition and immediately should you experience any of the following symptoms whilst playing: altered vision, muscle twitching, other involuntary movement, loss of awareness, confusion and/or convulsions.

PIRACY

The PSP™ system and this disc contain technical protection mechanisms designed to prevent the unauthorised reproduction of the copyright works present on the disc. The unauthorised use of registered trademarks or the unauthorised reproduction of copyright works by circumventing these mechanisms or otherwise is prohibited by law.

If you have any information about pirate product or methods used to circumvent our technical protection measures please email anti-piracy@eu.playstation.com or call your local Customer Service number given at the back of this manual.

PAN EUROPEAN GAMES INFORMATION (PEGI) AGE RATING SYSTEM

The PEGI age rating system protects minors from games unsuitable for their particular age group. PLEASE NOTE: it is not a guide to gaming difficulty. For further information visit www.pegi.info.

Comprising three parts, PEGI allows parents and those purchasing games for children to make an informed choice appropriate to the age of the intended player. The first part is an age rating:-



The second part of the rating may consist of one or more descriptors indicating the type of content in the game. Depending on the game, there may be a number of such descriptors. The age rating of the game reflects the intensity of this content. The descriptors are:



The third part is a label indicating the game can be played online. This label may be used only by online game providers who have committed to uphold standards which include the protection of minors in online gameplay:-

For further information visit
www.pegionline.eu



ULES-01412

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SYSTEM SOFTWARE UPDATES

This PSP™Game includes System Software update data for the PSP™ system. An update will be required if an "update request" message is displayed on-screen at game start-up.

Performing a System Software update

The update data is displayed with the icon shown here on the Home Menu.



By following the on-screen instructions, you can update the System Software of the PSP™ system. Before performing the update, check the version number of the update data.

- During an update, do not remove the AC Adaptor.
- During an update, do not turn off the power or remove the PSP™Game.
- Do not cancel the update before completion as this may cause damage to the PSP™ system.

Checking that the update was successful

Select "Settings" from the Home Menu, and then select the "System Settings" option. Select "System Information" and if the "System Software" version number displayed on-screen matches the version number of the update data, then the update was successful.

For details on System Software updates for the PSP™ system, refer to the following website: eu.playstation.com

PARENTAL CONTROL

This PSP™Game software has a preset Parental Control Level based on its content. You can set the Parental Control Level on the PSP™ system to restrict the playback of a PSP™Game with a Parental Control Level that is higher than the level set on the PSP™ system. For more information, please refer to the PSP™ system Instruction Manual.

This game is classified according to the PEGI rating system. The PEGI rating marks and content descriptors are displayed on the game package (except where, by law, another rating system applies). The relationship between the PEGI rating system and the Parental Control Level is as follows:

PARENTAL CONTROL LEVEL	PEGI RATING AGE GROUP
9	18
7	16
5	12
3	7
2	3

In rare cases, the Parental Control Level of this product may be higher than the age rating which applies in your country, because of differences in the age rating systems in the various countries in which this product is sold. You may need to reset the Parental Control Level on your PSP™ system to enable play.

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STAY IN THE GAME AND REGISTER WITH EA!

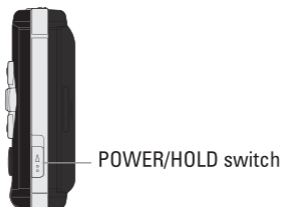
Create an EA Member Account and register this game to receive free cheat codes and game hints from EA. Creating an EA Member Account and registering this game is fast and easy!

Visit our website at ea.onlineregister.com and sign up today!

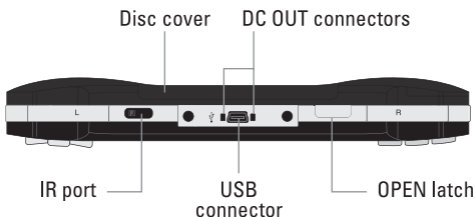
FIFA-WORLD-CUP.EASPORTS.COM

STARTING THE GAME




RIGHT SIDE VIEW



TOP VIEW



Set up the PSP™ system according to the instructions in its instruction manual. Turn the PSP™ system on and the POWER indicator will light up green. The Home Menu will be displayed. Open the disc cover and insert the *2010 FIFA World Cup South Africa™* disc with the label side facing the rear of the PSP™ system and then securely close the disc cover.

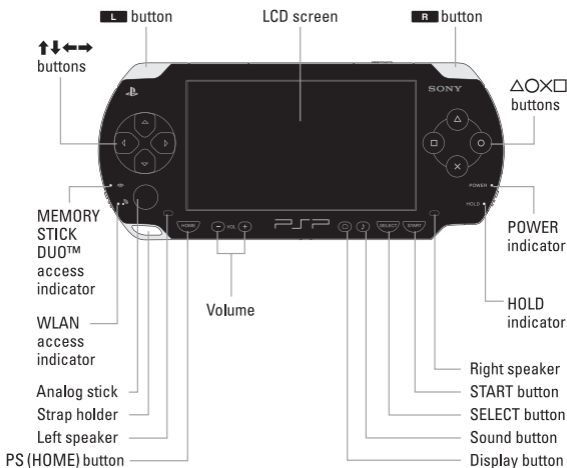
Select the  icon from the Home Menu and then select the  icon. An image of the software will be displayed. Select the image and press the  button to commence loading. Select your desired language via the System Home Menu.

PLEASE NOTE: the information in this manual was correct at the time of going to print, but some minor changes may have been made late in the product's development. All screenshots for this manual have been taken from the English version of this product, and some screenshots might have been taken from pre-completion screens that differ slightly from those in the finished product.

MEMORY STICK DUO™

To save game settings and progress, insert a Memory Stick Duo™ into the Memory Stick Duo™ slot of your system. You can load saved game data from the same Memory Stick Duo™ or any Memory Stick Duo™ containing previously saved games. Please ensure that you have sufficient space on your Memory Stick Duo™ before commencing play.

PSP™ SYSTEM



NOTE: Illustration may not match all PSP™ system types. For owners of PSP-2000, PSP-3000 series systems, please refer to the setup instructions supplied with your system.

WIRELESS (WLAN) FEATURES

Software titles that support Wireless (WLAN) functionality allow the user to communicate with other PSP™ systems, download data and compete against other users via connection to a Wireless Local Area Network (WLAN).



AD HOC MODE

Ad Hoc Mode is a Wireless (WLAN) feature that allows two or more individual PSP™ systems to communicate directly with each other.



INFRASTRUCTURE MODE

Infrastructure Mode is a Wireless (WLAN) feature that allows the PSP™ system to link to a network via a Wireless (WLAN) Access Point (a device used to connect to a Wireless network). In order to access Infrastructure Mode features, several additional items are required, including a subscription to an Internet Service Provider, a network device (e.g. a Wireless ADSL Router), a Wireless (WLAN) Access Point and a PC. For further information and setting up details, please refer to the PSP™ system Instruction Manual.

COMPLETE CONTROLS

Every player has their own styles and preferences in their journey to dominate the pitch. *2010 FIFA World Cup South Africa™* offers six unique controller configurations to ensure that your experience on the field is comfortable, personal, and feverishly exciting.

- ▶ Once you've created your profile, select MY FIFA WORLD CUP™ > GAME SETTINGS > CONTROLS to set up your preferences.

NOTE: The controls in this manual refer to the Classic Analog Dribble configuration.

BASIC CONTROLS

Move player	analog stick
Sprint	R button (press and hold)

ATTACKING

Knock on (while running)	L button + R button + analog stick
Stop ball/Shield ball	analog stick (release) + R button
Send teammate on a run	R button (double tap)
First touch (before receiving the ball)	L button + analog stick
Tricks	L button + analog stick
Pace control ON/OFF	L button (press and hold)

PASSING AND CROSSING

Pass (assisted)	⊗ button
Through ball	△ button
Chipped through ball	L button + △ button
One-two pass	L button + ⊗ button (double tap)
Lob/Cross	⊞ button (press and hold for increased power)
Ground cross	⊞ button (double tap)
Early cross	L button + ⊞ button
Early ground cross	L button + ⊞ button (double tap)

SHOOTING

Shot/Header	⊙ button
Finesse shot	L button + ⊙ button
Chip shot	⊙ button + L button (tap while power bar fills)

FAKES

Fake shot	⊙ button (press and hold) + ⊗ button (as power bar fills)
Fake cross	⊞ button (press and hold) + ⊗ button (as power bar fills)

TRICKS

NOTE: Unless stated, the controls listed below assume that the controlled player is moving vertically upwards.

STANDING MOVES	
Step-over left, kick right	L button + analog stick ←, →
Step-over right, kick left	L button + analog stick →, ←
Fake kick	L button + analog stick ↑, ↑
Fake left	L button + analog stick ←, ←
Fake right	L button + analog stick →, →
Pull back	L button + analog stick ↓, ↓
Pull back, go left	L button + analog stick ↓, ↙, ←
Pull back, go right	L button + analog stick ↓, ↘, →

JOGGING MOVES	
Step-over	L button + analog stick ↑, ↑
Lane change left	L button + analog stick ←, ←
Lane change right	L button + analog stick →, →
Lane change left, cut right	L button + analog stick ←, →
Lane change right, cut left	L button + analog stick →, ←
360 left	L button + analog stick ↓, ↙, ←
360 right	L button + analog stick ↓, ↘, →
Rainbow left	L button + analog stick ←, ↖, ↑
Rainbow right	L button + analog stick →, ↗, ↑
Blanco hop	L button + analog stick ↓, ↑
Flip ball up	L button + analog stick ↑, ↓, ↑

DEFENDING

Switch player	⊗ button
Conservative tackle	⊙ button
Sliding tackle	⊠ button
Press	⊙ button (press and hold)
Jockey	⬛ L button (tap and then hold)
Call secondary defender	⬛ L button (press and hold)

GOALKEEPING

Move/Aim kick or throw	analog stick
Throw	⊗ button
Kick	⊠ button/⊙ button (press and hold for increased power)
Drop ball	⬆ button
Control goalkeeper (when opposition has possession near your goal)	⬆ button
Goalkeeper charge	⬆ button (press and hold)

SET PIECES

CORNERS

Lob cross	⊠ button (press and hold for increased power)
Driven cross	⊙ button (press and hold for increased power)
Adjust direction/aim	directional button ←/→
Apply spin	analog stick
Low cross	⬛ L button + ⊙ button
Short corner	⊗ button
Call short corner receiver	⬛ R button
Change kicker	⬆ button

FREE KICKS

Adjust direction/aim	directional button ←/→
Shoot	⊙ button (press and hold for increased power)
Driven shot	■ L button + ⊙ button
Apply spin	analog stick
Short pass	⊗ button
Lob pass	⊞ button (hold for increased power)
Change kicker	▲ button
Call lay-off man	■ R button
Lay-off man shot	■ R button (hold) + ⊙ button
Lay-off man lob pass	■ R button (hold) + ⊞ button (hold for increased power)
Lay-off pass into space	■ R button (hold) + ⊗ button (ready for primary kicker's shot)
Lay-off man switch sides	■ R button + analog stick ←/→
Select player in wall (defending team only)	⊗ button
Move wall (defending team only)	analog stick ←/→
Jump wall (defending team only)	⊞ button
Charge kick (defending team only)	⊙ button

NOTE: Now you can adjust your aim and spin on the ball when kicking corners and free kicks. Use spin to confuse the defenders and curve the ball into the net.

THROW-INS

Move receiver	analog stick
Switch receiver	⊗ button
Leading throw	△ button
Direct throw	Ⓞ button

PENALTIES

Aim kick	analog stick
Driven shot	Ⓞ button (hold for increased power)
Placed shot	■ L button + Ⓞ button
Squat (goalkeeper)	analog stick ↓
Wave arms (goalkeeper)	analog stick ↑
Move/Dive (goalkeeper)	analog stick ←/→

MOMENTUM BOOSTS

General boost	directional button ←
Keeper boost	directional button →
Offensive boost	directional button ↑
Defensive boost	directional button ↓

CASUAL CONTROLS

If *2010 FIFA World Cup South Africa* is a completely new experience for you, or if you'd rather sit back and enjoy the game issuing only the essential commands, then *2010 FIFA World Cup South Africa* has the perfect scheme for you.

NOTE: How quickly you pick up the pace is up to you. Advanced controls are available for use while using casual controls.

ATTACKING

Smart Pass	⊗ button
Shot	⊙ button
Engage auto-pilot	analog stick (release)

DEFENDING

Switch player	⊗ button
Slide tackle	⊙ button
Charge ball carrier	⊙ button (hold)
Engage auto-pilot	analog stick (release)

COACHING TIP: Even when on auto-pilot, you're still in charge of passing, shooting, and tackling!

SETTING UP THE GAME

USER PROFILE

Before heading out onto the pitch, you must create a user profile. This step is required in order to play online or save your game progress to your Memory Stick Duo™. Certain characters are not supported. Any unsupported characters will be replaced. From the main menu press the ⊙ button to view your profile.

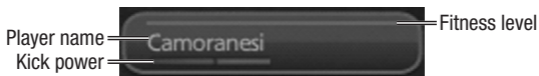
PLAYING THE GAME



Momentum builds as you play well with your team. When the meter is full, a Golden Moment triggers, temporarily boosting your team's abilities on the pitch.

During a Golden Moment, use directional buttons to select the momentum boost that most benefits your team in the heat of the game. Using a momentum boost makes the Golden Moment effect last for a shorter period of time.

PLAYER STATUS BAR



SUBSTITUTIONS

When the substitution icon appears beside a player's name, it's probably best to sub him out of the game.

SAVING AND LOADING

If you've enabled the Autosave feature (via your profile) your files are saved automatically to the Memory Stick Duo™ when you begin playing, or exit a match.

- ▶ To save your progress manually, access the save option in the mode's main menu and follow the on-screen instructions. To save squad changes, select SAVE SQUADS from the My FIFA World Cup™ menu.
- ▶ To load a saved file, select the load option in the relevant mode.

GAME MODES

KICK-OFF

Jump straight onto the pitch for fast paced action in Kick-Off mode. Select either TEAM PLAY to be in control of your favorite country or BE A PRO to play as your favorite superstar and master their position.

TEAM PLAY

Choose your favorite squad from 199 countries all over the world and compete against any rival squad of your choosing.

BE A PRO

Select any team and your chosen player to perfect their position and hone your skills at various points of the field.

NOTE: The keeper for every team is always AI-controlled.

BE A PRO CONTROLS

Truly great players think not only of themselves but strive to meld with their team in a cohesive effort to control the pitch.

Call for pass	⊗ button
Call for long pass/cross	Ⓚ button
Call for through ball	△ button
Call for keeper charge	△ button (hold)
Call for shot	Ⓞ button
Apply pressure (when defending)	Ⓞ button (hold)
Call for second defender	L button (hold when defending)

OTHER GAME MODES

2010 FIFA WORLD CUP™

Experience the excitement of the 2010 FIFA World Cup™! Play your best on the pitch and earn points to advance your country to the next round.

2010 FIFA WORLD CUP™ FINALS

Start at the big event itself—the 2010 FIFA World Cup Finals. Play with the authentic teams or replace any teams in any groups. Pick your country and compete your way to the top.

COUNTRY QUALIFIERS

The road to the FIFA World Cup is a long and winding path. Earn your spot the hard way by competing in the country qualifiers. After you have proven yourself in the qualifiers, proceed to the finals and continue your quest for FIFA World Cup glory.

FIFA WORLD CUP™ CENTRAL

You are taken to the FIFA World Cup Central menu after confirming the initial groups. From here, manage every aspect of your country as you start on the path to becoming a champion.

NOTE: After each match, the Round Summary screen gives you updated standings, highlights, and top scorers across the entire tournament, as well as a preview of your next opponent.

PLAY NEXT MATCH

To continue playing in the tournament, select PLAY NEXT MATCH. You are taken to the Pre-Match Central menu before the game begins. Manage your team to coax the optimum performance against your opponent and adjust game options.

- ▶ Press the **L** button and **R** button to cycle through various kits for both teams.

Once you are satisfied, select START MATCH to view the scouting report for the upcoming match. The scouting report gives useful information about the opponent's tactics and their star players.

SIMULATE NEXT MATCH

Select SIMULATE NEXT MATCH to auto-play the next match. Your performance is decided by the stats of your current starting roster against the stats of your opponent's roster.

Visual Sim Visual Sim takes you through a quick visual look at your current match. Keep an eye on your team's performance and if you feel like you need to step in and intervene, press the **⊗** button.

Quick Sim Quick Sim offers the quickest simulation and provides you with only the final score of the game.

STATS CENTRAL

Keep up to date with every country's performance during the tournament. See which teams are rising as powerhouses and which star players to watch out for.

TABLES

View the overall stats of each group on the Tables screen.

P	Matches Played
W	Wins
D	Draws
L	Losses
PTS	Total Points
GF	Goals For
GA	Goals Against
CS	Clean Sheets

FIXTURES

View fixtures for a look at match results as well as the lineup for future matches.

PLAYER STATS

Access detailed stats for individual players across every country. Each country has a list of all active players and the position they play, in addition to a star rating to indicate their overall effectiveness.

LEADERBOARDS

Leaderboards show you the top 10 players among a variety of categories. They include top scorers, average goals per game, assists, clean sheets, and number of yellow and red card penalties.

AWARDS

Awards are given out after the FIFA World Cup tournament has ended. Prove your country's mettle and you may end up winning one or more of these awards.

OPTIONS

Access a variety of game options, manage your team's roster and purchase new content from the My FIFA World Cup Store from this mode.

MY FIFA WORLD CUP STORE

Access the My FIFA World Cup Store to purchase a variety of items. Earn My FIFA World Cup points by playing successfully through the various game modes.

MY FIFA WORLD CUP TROPHIES

View the trophies that you have unlocked on the current profile. Trophies are awarded once you accomplish certain criteria in the different game modes.

SAVE TOURNAMENT

Select SAVE TOURNAMENT to save the current standing and progress of the tournament.

CAPTAIN YOUR COUNTRY

Do you have what it takes to become a FIFA World Cup hero? Pick an existing player and continue his career in the A squad or create your very own to develop from a B squad player into a world-class superstar. Perform well and prove yourself to earn starting spots in important matches—ultimately leading up to becoming the captain of your country's national team.

Complete objectives to earn experience to spend on upgrading your player. Will you be an offensive powerhouse or a defensive wall? Compete for captaincy of your country and lead them to 2010 FIFA World Cup victory!

CAPTAIN YOUR COUNTRY CENTRAL

After deciding what position you want to play, you are taken to the Captain Your Country Central menu. Access important information such as your career summary and player development. This menu also displays your current form rating, reputation, national level, available XP, and team standings.

CAREER SUMMARY

View the average, highest, and lowest match rating. See how many shots you have made and how many of them were successful goals. Use this information to spot areas that need improvement.

PLAYER DEVELOPMENT

Develop your character into your own unique player. Spend the XP you have earned to upgrade various attacking, defending, skill, power, movement, and mentality ratings. Each rating has an XP cost that must be paid before it increases to the next level.

COMPETITIONS

View your team's results in the friendlies, position in the qualifiers, and graphs of your performance. Select SQUAD FORM to see how your competitors for the captaincy are doing.

SAVE

Saves your current progress.

NOTE: Don't forget to spend your earned XP in the Player Development menu! As your player's attributes grow so does his effectiveness on the field.

STORY OF QUALIFYING

The qualifying matches leading up to the 2010 FIFA World Cup Finals were full of moments of triumphant victory and heartbreaking defeat for those competing. The Story of Qualifying mode lets you re-enact these exciting moments, from scoring a winning penalty kick to coming from behind in last-minute victories.

Completing objectives earns you points to open up new scenarios for you to attempt.

CREATE PLAYER

Create and customize your very own superstar from looks to skills. Use your created character in different game modes and become a breakout star of your team!

When creating a new player, you are given many choices to ensure an incredibly deep and unique player every time. First select basic options such as name, position, country, kit number, height, weight, and birth info.

After setting up your player's basic information, you can adjust many different aesthetic features, such as face, hair, body type, sleeve length, headband, wrist tape, and accessory color.

Once fully created, you are given 5000 points to spend on the various player abilities. Either spread your points to create a well-rounded player or focus in a few areas for a specially well-trained attacker or defender!

NOTE: You can further upgrade your character's abilities by earning and spending XP in the Captain Your Country game mode.

PRACTICE MODE

Perfect your skills in Free Practice, Corners, Free Kicks, or Penalty Shoot-out.

MY FIFA WORLD CUP

Customize your FIFA World Cup experience. Change match settings and controls, determine each team's starting 11, and unlock new items in the My FIFA World Cup Store.

GAME SETTINGS

Adjust game options, display options, audio options, and controls.

TEAM MANAGEMENT

Before heading out to the field, use this option to ensure your squad is at its best.

CUSTOM FORMATIONS

Team Management gives you an even deeper level of control by allowing you to create custom formations. To create a custom formation, select it from the Team Management screen and follow these instructions:

1. Choose an empty save slot.
2. Select a formation to use as a base.
3. Select a position (the green box shows the area it currently covers).
4. Use the analog stick to move the selected position within the formation, and then select DONE (if you move a position outside the green box, it will turn into a new position).

NOTE: A position's color changes according to which part of the pitch it's in: red for strikers; green for midfielders; blue for defenders; and yellow for goalkeepers.

5. To define a position's attacking runs, select a position from the list, use the analog stick to choose a direction, and press the **X** button to confirm each one (you can assign up to two directions to each position). Select DONE and then assign defensive runs in the same way as attacking ones.
6. Name your custom formation and press the **START** button. Select the team you wish to assign this formation to and select DONE.

PROFILE

Here you can edit, save, load, or create new profiles. Each profile gives you the option of choosing your favorite team, rival, the ability to autosave, and control preference.

MULTIPLAYER

REGISTRATION REQUIRED TO ACCESS ONLINE FEATURES. TERMS & CONDITIONS AND FEATURE UPDATES ARE FOUND AT WWW.EA.COM. YOU MUST BE 13+ TO REGISTER ONLINE. EA MAY RETIRE ONLINE FEATURES AFTER 30 DAYS NOTICE POSTED ON AT WWW.EA.COM. EA MAY PROVIDE CERTAIN INCREMENTAL CONTENT AND/OR UPDATES FOR NO ADDITIONAL CHARGE, IF AND WHEN AVAILABLE.

Play against your friends locally or meet new players all over the world in Multiplayer mode, connecting either through Ad Hoc or Infrastructure.

PLAYING BEHIND A FIREWALL OR ROUTER

This game uses the following network ports for playing online. If you are running a firewall, ensure it is set to allow the game to communicate on these ports both inbound and outbound:

TCP Ports: 9980-9989, 28690-28699

UDP Port: 3658

If you are having difficulty connecting to other players online and your Internet connection is behind a router using NAT (Network Address Translation), you may need to enable port forwarding on your router by forwarding all data on port UDP 3658 to the IP address of your router. Alternatively, you can put your Router into a DMZ—please consult your router help files for details on how to do this.

For more information on firewalls, port forwarding, and DMZs, please visit our online Support Centre at: <http://support.electronicarts.co.uk>

NOTE: A WLAN access point is a device used to connect to a wireless network. SSID and WEP keys are types of wireless network information. They may be required when connecting to an access point or a router. This information is generally set in the access point or router using a PC.

NOTE: Connecting to the EA servers can take up to a minute.

EA SPORTS™ EXTRA

Get additional tips and tricks to enhance your game. Import your own music files to create a custom soundtrack for the game by visiting the EA™ Media Center too.

FIFA WORLD CUP FAQ

The FIFA World Cup FAQ gives you a wide range of information. You can view all the new content that is included, and get a detailed look at the control scheme as well as strategy on how to maximize your offense and defense.

WARRANTY

Limited Warranty

Electronic Arts warrants to the original purchaser of this computer software product that the recording media on which the software programs are recorded will be free from defects in materials and workmanship for 90 days from the date of purchase. During such period defective media will be replaced if the original product is returned to Electronic Arts at the below address, together with a dated proof of purchase, a statement describing the defects, the faulty media and your return address. This warranty is in addition to, and does not affect your statutory rights in any way. This warranty does not apply to the software program themselves, which are provided "as is", nor does it apply to media which has been subject to misuse, damage or excessive wear.

Returns After Warranty

Electronic Arts will replace user-damaged media, current stocks allowing, if the original media is returned with a Eurocheque or postal order for £10 per disc, payable to Electronic Arts Ltd. If you have any queries on warranty replacements or user-damaged discs or manuals, please e-mail us on uk-warranty@ea.com Please note that this is only for warranty and NOT technical queries. Please remember to include full details of the defect, your name, address and, where possible, a daytime telephone number where we can contact you.

Electronic Arts Customer Warranty, PO Box 1096, Guildford, GU1 9JN, United Kingdom.

CUSTOMER SUPPORT – HERE TO HELP YOU!

If you're having trouble with your game, visit <http://support.electronicarts.co.uk> to visit our Support Centre. Here you can view the latest top FAQs for our games, or click GET HELP to view our knowledge base. The solutions you'll find here are the same as those used by our Customer Support staff, so you can be sure they're accurate and up-to-date. To ensure you find the answer to your question, choose the format, game type and title carefully. If you can't find an answer, click ASK EA to ask a Customer Support Technician who will answer your query as soon as possible. If you don't have Internet access, or would prefer to speak to a technician, telephone our Customer Support team (9am-9pm, Monday-Friday).

Telephone: **0870 2432435**

Fax: **0870 2413231**

NOTE: These are UK National Call rate numbers charged at BT's standard national call rates for calls from a BT line in the UK. Consult your telephone service provider for further information. Calls from outside the UK will be charged at International rates.

NOTE: Customer Support cannot provide gameplay hints or tips.

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CUSTOMER SERVICE NUMBERS

Australia	1300 365 911 Calls charged at local rate
Österreich	0820 44 45 40 0,116 Euro/Minute
Belgique/België/Belgien	011 516 406 Tarif appel local/Lokale kosten
Česká republika	222 864 111 Po – Pa 9:00 – 17:00 Sony Czech. Tarifováno dle platných telefonních sazeb. Pro další informace a případnou další pomoc kontaktujte prosím www.playstation.sony.cz nebo volejte telefonní číslo +420 222 864 111
	283 871 637 Po – Pa 10:00 – 18:00 Help Line. Tarifováno dle platných telefonních sazeb
Danmark	70 12 70 13 support@dk.playstation.com Man–fredag 18–21; Lør–søndag 18–21
Suomi	0600 411 911 0.79 Euro/min + pvm fi-hotline@nordiskfilm.com maanantai – perjantai 15–21
France	0820 31 32 33 prix d'un appel local – ouvert du lundi au samedi
Deutschland	01805 766 977 0,12 Euro/minute
Ελλάδα	00 32 106 782 000 Εθνική Χρῆση
Ireland	0818 365065 All calls charged at national rate
Italia	199 116 266 Lun/Ven 8:00 – 18:30 e Sab 8:00 – 13:00: 11,88 centesimi di euro + IVA al minuto Festivi: 4,75 centesimi di euro + IVA al minuto Telefoni cellulari secondo il piano tariffario prescelto
Malta	23 436300 Local rate
Nederland	0495 574 817 Interlokale kosten
New Zealand	09 415 2447 National Rate
	0900 97669 Before you call this number, please seek the permission of the person responsible for paying the bill. Call cost \$1.50 (+ GST) per minute
Norge	81 55 09 70 0.55 NOK i startavgift og deretter 0.39 NOK pr. Minutt support@no.playstation.com Man–fredag 15–21; Lør–søndag 12–15
Portugal	707 23 23 10 Serviço de Atendimento ao Consumidor/Serviço Técnico
España	902 102 102 Tarifa nacional
Россия	+7 (095) 238 3632
Sverige	08 587 822 25 support@se.playstation.com Mån–Fre 15–21, Lör–søndag 12–15
Suisse/Schweiz/Svizzera	0848 84 00 85 Tarif appel national/Nationaler Tarif/Tariffa Nazionale
UK	08705 99 88 77 National rate. Calls may be recorded for training purposes

Please call these Customer Service Numbers only for PSP™ Hardware Support.

If your local telephone number is not shown,
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